



## ‘Thirty Years of Makeovers in UK Central Government – Did it Work Better and Cost Less?’

Christopher Hood, Gladstone Professor of Government

Valedictory Lecture: 9<sup>th</sup> June 2014, 12 noon,  
Old Library, All Souls College

Drawing on Leverhulme-funded research to be presented in a forthcoming book, Christopher Hood looks at what happened to UK central government during thirty years of makeovers ostensibly designed to improve efficiency and services to users.

Together with Dr Ruth Dixon, Christopher Hood looked at how government costs and public satisfaction changed over that time. Does the observed pattern suggest that in executive government, as in other things in life, ‘you get what you pay for’? Does it bear out the hopes and expectations of the reformers that costs can be cut and better service provided at the same time, or the views of their pessimistic critics? What lessons might be drawn for future reforms?

There are 60 seats in the hall. To be sure of getting one, please contact [emma.anderson@politics.ox.ac.uk](mailto:emma.anderson@politics.ox.ac.uk)



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